Undocumented

- Undocumented pieces due to:
  - Incorrect re-association logic when the sample doesn't contain a parent container from sampling
  - eDoc import failure, when a Mail Owner information is not provided in a basic Mail.XML job
  - eDoc import failure, when a first class job has a .CQT record mapped to the residual mixed-weight (1oz & 2oz) single piece rate

Auto-Finalization

- When any child postage statement is paid with a CAPS debit account, the master postage statement will not auto-finalize
- Auto-finalization fails for Postal Wizard statements when paying permit is not associated to Seamless CRID
- Postage Statement Mailing Date updates are not accounted for during auto-finalization

Reporting

- Piece errors may be unavailable when drilling from MicroStrategy Summary Reports to the Detailed Error Report

Other Verifications

- Incorrect piece barcode scan rate when a mailer provides container on a different .seg than the handling unit (Mother Pallet scenario)

Undocumented

- Undocumented pieces due to eDoc import failure when the USPS pick up field within the .CSM file is not populated

- Postal Wizard statements are not being imported into SASP when the highest and lowest piece IDs are different lengths.

Auto-Finalization

- Auto-finalization fails for metered and pre-cancelled stamps because accounts do not have an associated balance even though postage is paid as affixed postage.

Reporting

- Actionable error information displayed in MSTR reports is not displaying the package ID from the eDoc for bundle presort errors

- Duplicate HU and container scans received from FS-IMD are not being removed

Undocumented

- Undocumented pieces due to eDoc import failure when:

  - Mail.dat error 4110 is not being thrown when .pbc barcode fields are populated with less than 31 characters. Allowing these barcodes past upload is preventing these pieces from being imported to SASP.

  - Mixed eDoc method (M.dat origin + M.XML consolidated) Tray-based co-palletized mailings have missing fields from the SASP views

- Manual sampling scans that could not be associated to an eDoc because the barcode matches multiple pieces within a job or across jobs are being counted as undocumented. Manual sampling scans should only be counted as undocumented if the barcode does not match to any eDoc.

Reporting

- The '# Seamless Jobs Not Auto-Finalized' metric on the Mailer Scorecard is counting both Seamless and non-Seamless jobs that were not auto-finalized.

- Data for owner and preparer barcode scan rates is currently being associated to the eDoc submitter CRID rather than the appropriate owner or preparer CRID. As a result, this data may not be available in owner and preparer versions of MicroStrategy Mail Quality reports.

- Change of Address error totals are lower than the true totals, the process that is failing to account for all of the errors and deflated totals are displayed on the Mailer Scorecard.

- When a Seamless or Seamless Parallel mailer runs the Mailer Scorecard and no data is available for the selected month (such as during the first 1-2 days of the month), the CRID Seamless Status displays as 'None' instead of 'Seamless' or 'Parallel'.

Undocumented

- Undocumented intelligence will be created to:
  - Categorize undocumented pieces based on the surrounding piece scans (bookends)
  - Display bookended pieces on Undocumented Reports
  - Identify and reassign undocumented pieces using the undocumented categorization
  - Automatically enroll MIDs for undocumented processing
  - Mail piece scans following a PARS operation will be excluded from the undocumented process

Auto-Finalization

- Confirmation page will be added for auto-finalized mailings entered at a BMEU

Reporting

- Deactivate Seamless Mail Owner Reports
- Piece counts are calculated incorrectly for physical handling units directly nested to a logical container

Other Verifications

- Measure Move/Update compliance for all Service Type IDs and across the calendar month
- Exclude pieces in a tray from receiving eDoc Nesting/Sortation rate category verification errors when the rate category code of the pieces nested inside are at a finer sortation level (requalification)
- eDoc Nesting/Sortation will be performed for FSS preparation rules, FSS containers, Mail.XML mailings, and co-palletized mails
- Fix invalid DPV errors logged:
  - When there is a valid match on a lower level delivery point
  - For non-automation pieces

Other Verifications

- FS-IMD nesting/sortation errors will not be logged for a sample when the mail pieces associate with electronic documentation that did not provide container/handling unit information (less than 10,000 pieces)